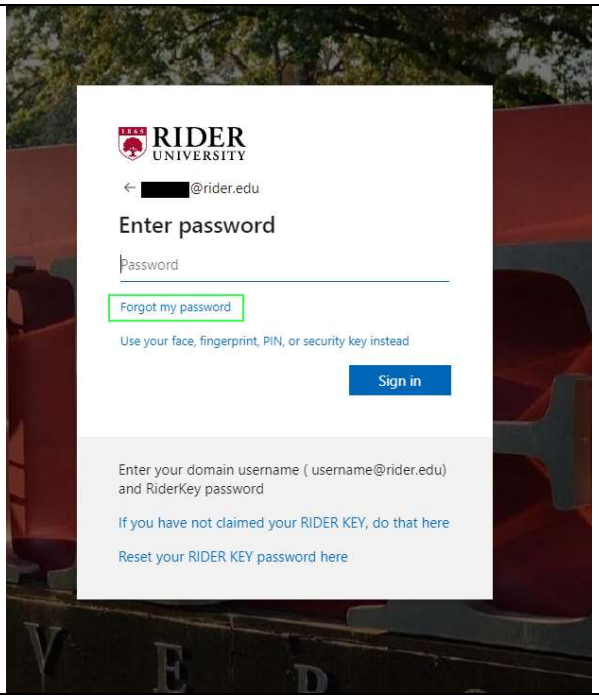
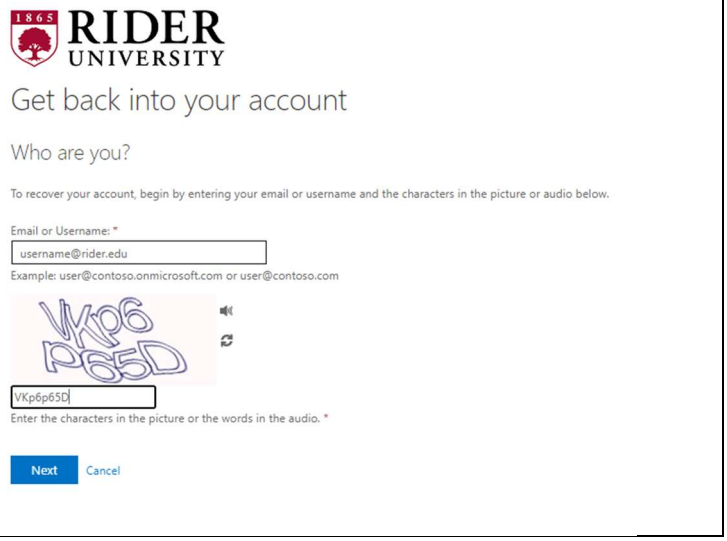
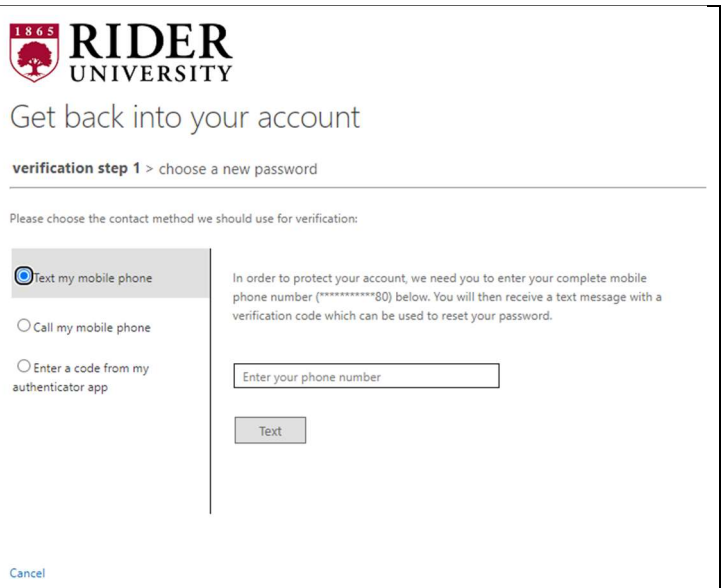
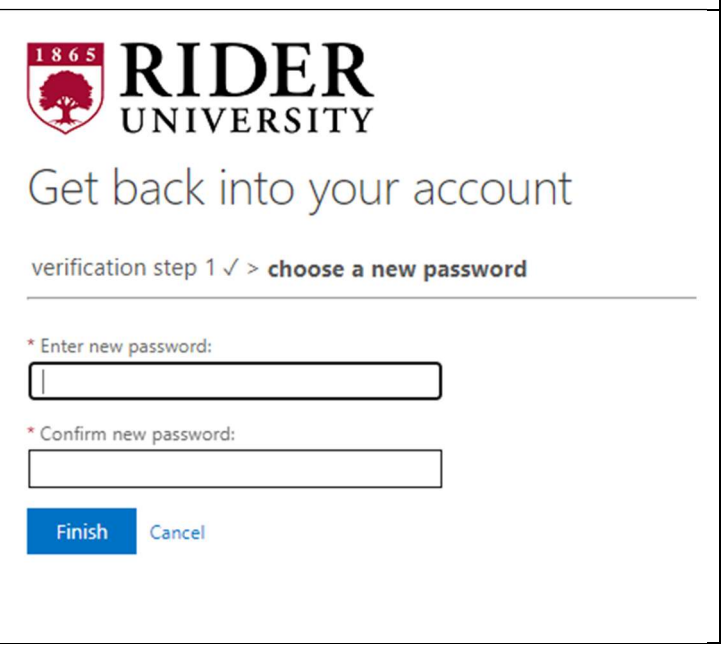
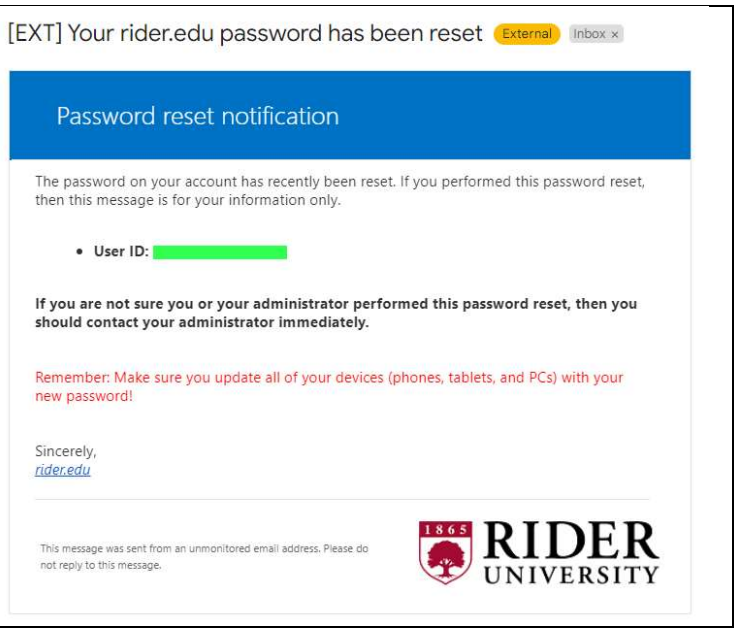
Rider University – Password Self Service Instructions

Step by step instructions on resetting your password.

Step 1) When presented with the login page for any SSO (Single Sign On) related service, simply select, “Forgot my password”. Or Browse to https://passwordreset.microsoftonline.com	
Step 2) Confirm the listed email address is correct and type the characters in the displayed “CAPTCHA” and select Next.	

Step 3) Select from one of your configured MFA (multi factor authentication) methods and validate.	
Step 4) Create your new password and click Finish. For more information on password requirements and complexity check this page. https://www.rider.edu/about/offices-services/technology/email-wireless-password-services/passwords	

Step 5) You will receive an email similar to this one confirming that you changed your password.